



WMIA35 – Instrument Adapter

Trouble Shooting Guidelines

The Miso Music team has extensively tested the Instrument Adapter (WMIA35), and found that it works properly with iPad, iPad2, most iPhones, and iPod Touch devices. There are some interference issues with SIRI on the iPhone 4S that Miso is currently investigating. If you are having problems getting the app/adapter to work, here are a few things to test using the Miso Music Plectrum app.

- 1) If you have a CASE on your device, please remove it to insure the 3.5mm plug is being fully inserted into the devices earphone jack.
- 2) On OLD model iPhones that have a recessed earphone jack, the housing on the adapter plug will prevent it from being fully inserted. Some users have slightly shaved/trimmed the plug housing so that it would fit into the recessed earphone jack on these older model iPhones to insure the adapter plug would fully insert into the device.
- 3) Check your quarter inch instrument cable that is being used (not the adapter) to insure it is working properly.
- 4) If you are using a pickup on your instrument, make sure the pickup works and has good batteries in it.
- 5) Make sure (in the Miso Music Plectrum App) that you have selected “Use My Own Instrument” from the song tablature view and then that the “Use an adapter with audio output” setting is turned ON in Advanced Settings.
- 6) Make sure all plugs are completely plugged in.
- 7) Quit all apps on iPhone and/or iPad except the app being used to prevent lagging. The iOS will only allow ONE app at a time to use the audio I/O circuit. All other apps should be CLOSED and not just minimized.
- 8) Plug in the adapter PRIOR to starting the Miso Music Plectrum or other app.
- 9) If there are further problems, it is most likely a software issue on either Miso Music Plectrum or the app you are trying to use..

For use with Garage Band for iPad:

If you are trying to use the WMIA35 Instrument Adapter with GarageBand for iPad, please go into the Input Settings menu of GarageBand app and try the settings in the screen shot on page 2 below. Also, please make sure your guitar volume is turned all the way up.

GarageBand for iPad Input Settings:



The WMIA35 Instrument Adapter is a PASSIVE device and does not add or remove any signal to/from the device. All instances of it not working that we have found to this point are all software related or due to the adapter plug not being fully inserted into the device.